

Guide to Refunds – Qualifications

Tuition Fees

When cancelled by student

- Fourteen (14) days prior to course commencement, a full refund of fees, less a \$50 administration fee, will be paid
- Less than fourteen days (14) prior to commencement a full refund of fees, less a \$100 administration fee, will be paid
- After course commencement and no later than four (4) weeks after the date of the students last attendance. A refund will be payable for those units which the students has not yet commenced, less a \$100 administration fee.

When cancelled by NECA Education & Careers

- Prior to commencement of the course, a full refund of all fees will be refunded to the student
- After the commencement of the course, a refund will be paid for those units/days which have not yet commenced.

Resource & Amenities Fees

When cancelled by student

- Fourteen (14) days prior to course commencement, a full refund of fees, less a \$50 administration fee, will be paid
- Less than fourteen (14) days prior to commencement, a full refund of fees, less a \$100 administration fee, will be paid
- After the commencement of training, no refund will be paid for any resources and amenities fees.

When cancelled by NECA Education & Careers

- Prior to commencement of the course, a full refund of all fees will be refunded to the student
- After the commencement of the course, a refund will be paid.

Miscellaneous Fees

Strictly no refunds.

How to apply for a refund

You can request a refund by contacting Student Services via studentservices@necaeducation.com.au or on 9381 1922.

Got questions?

Contact Student Services via studentservices@necaeducation.com.au or on 9381 1922